

# Fish!y

## Team Culture



### BE THERE

Be emotionally present for people. It's a powerful message of respect that improves communication and strengthens relationships.

#### Tips

- Implement a 'no devices' rule during team meetings.
- Implement an open-door policy where team members feel comfortable approaching each other with their ideas, concerns, or issues.

### PLAY

Tap into your natural way of being creative, enthusiastic and having fun. Play is the spirit that drives the curious mind, as in "Let's play with that idea!"

#### Tips

- Find fun ways to track goals or progress towards targets.
- Create a 'fun committee' responsible for planning surprise activities or team events every month or quarter.

### MAKE THEIR DAY

Find simple ways to serve or delight people in a meaningful, memorable way. It's about contributing to someone else's life

#### Tips

- Implement a 'kudos board' where team members can publicly appreciate each other's contributions.
- Initiate a Daily Kindness Challenge: All team members, perform and share a thoughtful act for someone daily.

### CHOOSE YOUR ATTITUDE

Take responsibility for how you respond to what life throws at you. Your choice affects others. Ask yourself: "Is my attitude helping my team or my customers?"

#### Tips

- Create a WhatsApp group and commit everyone to posting their "choice of attitude" for everyone to see each day.
- Place "Choose Your Attitude" signs around your workplace in strategic places (ie on doorways to meeting rooms/entrance hall)